JOE’S MUM:

* How did Joe’s mum know that something was wrong?
* How did she feel about the situation?
* Why do you think Joe’s mum initially felt incapable of finding out what was wrong?
* Why did Joe’s mum think the problem had something to do with the internet or his mobile phone?
* What did Joe’s mum do to help resolve the situation?
* Who else could Joe have turned to if he couldn’t approach his mum?